



DROAN COLLEGE OF EDUCATION & TECHNOLOGY

Vill. & Post -Khanpur Purab, Dineshpur Road, Rudrapur - 263153 (U.S.Nagar) Uttarakhand

Website : www.droancollegeuk.ac.in | Ph. 05944-261800, Mob.: 9837155663

Affiliated to Kumaun University, Nainital

Ref. No. 1081/df/dt

Date 24-12-2025

Establishment of Grievance Redressal Mechanism

In compliance with the norms and guidelines of the All India Council for Technical Education (AICTE) and as per the provisions of the AICTE Approval Process Handbook 2026-27, Droan College of Education and Technology, Rudrapur has established a functional Online Grievance Redressal Mechanism to address grievances of students, faculty, staff, parents, and other stakeholders.

Objectives

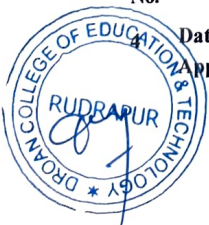
The Grievance Redressal Mechanism aims to:

- Ensure transparency and accountability in institutional administration
- Provide a fair, impartial, and timely resolution of grievances
- Promote a harmonious academic environment

Online Grievance Redressal Committee (OGRC)

The institution has constituted an Online Grievance Redressal Committee as per AICTE norms with the following members:

Sr. No.	Committee Type:	Grievance Redressal Committee	Appointment Order Reference Number:	085/df/dt
1	Date of Appointment:	03/08/2009	Name of the Committee Member:	Dr. Shamsher Singh
	Profession:	HOD	Associated With:	Institution
	Mobile Number:	9837155663	Email Address:	hod@droancollegeuk.com
Sr. No.	Committee Type:		Appointment Order Reference Number:	422/df/dt
2	Date of Appointment:	11/07/2018	Name of the Committee Member:	Ms. Swati Aneja
	Profession:	Astt. Prof.	Associated With:	Institution
	Mobile Number:	8193024000	Email Address:	swatianeja1@gmail.com
Sr. No.	Committee Type:		Appointment Order Reference Number:	744/df/dt
3	Date of Appointment:	01/01/2022	Name of the Committee Member:	Mr. Aakaash Bala
	Profession:	Admin	Associated With:	Institution
	Mobile Number:	7351710533	Email Address:	aakaash.bala55@gmail.com
Sr. No.	Committee Type:		Appointment Order Reference Number:	721/df/dt
	Date of Appointment:	01/01/2022	Name of the Committee Member:	Mr. Gopal Vishwas



Droan College of Education & Technology
Rudrapur (U.S.Nagar) UK

Sr. No.	Committee Type:	Grievance Redressal Committee	Appointment Order Reference Number:	085/df/dt
	Profession:	Admin	Associated With:	Institution
	Mobile Number:	9917935152	Email Address:	gopalviswas619@gmail.com
Sr. No.	Committee Type:		Appointment Order Reference Number:	314/df/dt
5	Date of Appointment:	03/02/2017	Name of the Committee Member:	Mr. Pramod Kumar
	Profession:	Lecturer	Associated With:	Institution
	Mobile Number:	8392953896	Email Address:	pramodgangwar.pg@gmail.com
Sr. No.	Committee Type:		Appointment Order Reference Number:	314/df/dt
6	Date of Appointment:	07/08/2024	Name of the Committee Member:	Ms. Babita Majumdaar
	Profession:	Member	Associated With:	Student
	Mobile Number:	5685858565	Email Address:	babiita.majumdaar@gmail.com

Mode of Submission of Grievances

Grievances can be submitted through the following **online modes**:

- **🌐 Institutional Website:**
<https://www.droancollegeuk.ac.in>
- **✉️ Dedicated Email ID:**
hod@droancollegeuk.com

The grievance form is available online and allows stakeholders to submit complaints related to:

- Academic issues
- Examination matters
- Infrastructure and facilities
- Faculty and staff related issues
- Administrative grievances

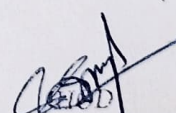
Declaration

This is to declare that **Droan College of Education and Technology, Rudrapur** has established and is maintaining a **functional Online Grievance Redressal Mechanism** in accordance with **AICTE norms**, and the same is operational for the academic year **2026-27**.

Place: Rudrapur

Date: 25/08/2025




Droan College of Education & Technology
Rudrapur (Saharagar) UK
H.O.D.